

Change Order Number: 22
Date: 10/11/2023
Project Name and Number: MERA Next Generation Radio System (CA-171119AG)
Customer Name: Marin County
Customer Project Mgr: Dave Jeffries

The purpose of this Change Order is to: *(highlight the key reasons for this Change Order)*

Motorola has agreed to extend warranty services for certain Subscriber Equipment as further described herein.

Contract Project Identifier (Name or Number): 31701399
Contract Date: 03/07/17

In accordance with the terms and conditions of the contract identified above between Marin County and Motorola Solutions, Inc., the following changes are approved:

Contract Price Adjustments

Original Contract Price:	\$ 34,337,451.06
Previous Change Order amounts for Change Order numbers [1] through [21]:	\$ 12,109,262.73
This Change Order:	\$ 0.00
Contract Credit (If Applicable):	\$ N/A
New Contract Price:	\$ 46,446,713.79

Completion Date Adjustments

Original Completion Date:	3/27/2019
Current Completion Date prior to this Change Order:	02/28/2025
New Completion Date:	02/28/2025

Equipment Changes: *(additions, deletions or modifications)* **Include attachments if needed.**

N/A

Scope of Work Changes: *(additions, deletions or modifications)* **Include attachments if needed.**

Motorola agrees to provide hardware repair services for the Subscriber Equipment listed in the document titled Attachment "A" – MERA Change Order #22 Subscriber Serial Numbers (Qty. 1124) 4-Oct-23 (the "Early Order Subscriber Equipment"), which is incorporated herein by reference and will form a part of this Change Order as if set forth herein in its entirety, as follows:

- The warranty period for the Early Order Subscriber Equipment shall be a one-year period of time commencing on the earlier of Beneficial Use or the date of Final Project Acceptance.
- During the warranty period for the Early Order Subscriber Equipment, Motorola will provide hardware repair services as set out in the document titled Attachment "B" - MERA Change Order #22 Standard Warranty – Subscriber Extension, dated July 20, 2023 ("Attachment B"), which is incorporated herein by reference and will form a part of this Change Order as if set forth herein in its entirety.

SUA/Support Service Changes: *(additions, deletions or modifications)* **Include attachments if needed. Must be completed by Project CSM.**

N/A

Schedule Changes: *(describe change or N/A)*

N/A

Contract Price Changes: *(describe change or N/A)*

N/A

Customer Responsibilities: *(describe change or N/A)*

As an exception to Section 1.1.4 of Attachment B, Customer will initiate repairs for the 192 Early Order Subscriber Equipment that are out of warranty as of October 4, 2023 through the Contractor Project Manager, or as otherwise designated by Motorola, until one (1) year after Beneficial Use.

Repairs for the remaining 932 Early Order Subscriber Equipment that are under warranty until June 19, 2025 will be initiated through the warranty claims process set out in Section 1.1.4 of Attachment B.

Payment Schedule for this Change Order:
(describe new payment terms applicable to this change order)

N/A

Purchase Order Requirements for this Change Order (select only one).

- A Purchase Order is required - included with this change order and is attached.
- No Purchase Order is required - Customer affirms that this change order document is the only notice to proceed required, that funding has been encumbered for this change order in its entirety, and that no further purchase orders will be issued against this change order,
- No Purchase Order required - this is a \$0 Change Order, or a decrease in scope.

Unless amended above, all other terms and conditions of the Contract shall remain in full force. If there are any inconsistencies between the provisions of this Change Order and the provisions of the Contract, the provisions of this Change Order will prevail.

IN WITNESS WHEREOF the parties have executed this Change Order as of the last date signed below.

Motorola Solutions, Inc.

Customer

By: *Laurel Walling*
Printed Name: Laurel Walling
Title: Regional Service Manager
Date: 10/12/2023

By: _____
Printed Name: _____
Title: _____
Date: _____

Reviewed by: Rebecca L. Burbrink
Motorola Solutions Project Manager

Date: 10/11/23

Attachment "A"

MERA Change Order #22 Subscriber Serial Numbers (Qty. 1124)

4-Oct-23

192 Radios

Qty	Nomenclature	Description	Serial No
8	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUF1815
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUF1816
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUF1817
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUF1818
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUF1819
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUF1820
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUF1821
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUF1822
6	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4174
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4173
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4170
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4171
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4175
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4172
7	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4182
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4178
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4177
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4179
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4176
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4181
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4180
9	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4184
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4188
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4187
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4186
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4185
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4191
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4190
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4189
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUF4183
3	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUF0740
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUF0741
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUF0742
24	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2587
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2601
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2589

H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2602
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2596
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2595
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2598
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2591
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2590
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2600
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2597
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2581
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2585
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2588
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2594
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2584
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2599
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2583
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2582
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2592
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2593
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2580
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2586
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2579

2	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2603
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2604

1	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2605
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2	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0416
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0415

15	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0423
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0429
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0430
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0425
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0426
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0427
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0431
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0418
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0421
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0424
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0417
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0420
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0419
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0422
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0428	

15	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0441
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H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0470
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0481
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0472
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0480
H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUM0471

5	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUP0054
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUP0053
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUP0050
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUP0051
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	581CUP0052

33	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2609
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2613
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2626
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2606
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2611
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2612
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2607
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2635
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2610
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2608
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2622
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2634
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2625
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2619
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2623
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2636
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2618
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2633
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2614
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2627
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2638
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2621
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2632
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2616
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2629
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2628
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2630
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2631
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2624
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2637
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2615
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2617
	H91TGD9PW6 N	APX 8000 ALL BAND PORTABLE MODEL 2.	579CUM2620

1	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1606
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5	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2837
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2838
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2839
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2840
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2841

5	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2842
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2843
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2844
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2845
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP2846

1	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1607
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1	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1608
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1	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1609
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1	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1459
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5	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1460
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1461
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1462
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1463
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CUP1464

3	H91TGD9PW7 N	APX 8000 ALL BAND PORTABLE MODEL 3.	579CUZ3571
	H91TGD9PW7 N	APX 8000 ALL BAND PORTABLE MODEL 3.	579CUZ3572
	H91TGD9PW7 N	APX 8000 ALL BAND PORTABLE MODEL 3.	579CUZ3573

1	M37TSS9PW1AN	APX8500 ALL BAND MP MOBILE	681CUZ7379
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2	H98UCF9PW6BN	APX6000 700/800 MODEL 2.5 PORTABLE	481CYZ5650
	H98UCF9PW6BN	APX6000 700/800 MODEL 2.5 PORTABLE	481CYZ5651

932 Radios

600	H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM0047
	H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM0027
	H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM0038
	H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM0021
	H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM0036
	H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM0033
	H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM0034

H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1571
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1555
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1557
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1566
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1565
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1573
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1580
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1570
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1544
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1564
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1574
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1568
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1576
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1551
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1562
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1572
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1552
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1559
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1569
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1554
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1549
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1578
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1546
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1575
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1579
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1567
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1550
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1548
H91TGD9PW6AN	APX 8000 ALL BAND PORTABLE MODEL 2.	581CWM1542

332	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0227
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0228
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0229
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0230
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0231
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0232
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0233
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0234
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0235
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0236
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0237
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0238
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0239
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0240
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0241
	M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0242

M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0432
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0433
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0434
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0435
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0436
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0437
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0438
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0439
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0440
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0441
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0442
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0443
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0444
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0445
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0446
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0447
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0448
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0449
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0450
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0451
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0452
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0453
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0554
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0555
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0556
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0557
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0558
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0559
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0560
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0561
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0562
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0563
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0564
M37TSS9PW1 N	APX8500 ALL BAND MP MOBILE	681CWP0565

Attachment “B”

MERA Change Order #22 Standard Warranty – Subscriber Extension

JULY 20, 2023

1.1 Hardware Repair

1.1.1 Scope

Hardware Repair provides repair coverage for internal and external subscriber radio components that do not work in accordance with published specifications. Repair services are performed at a Motorola Solutions-operated or supervised facility. The subscriber radio will be repaired to bring it to compliance with its specifications, as published by Motorola Solutions at the time of delivery of the original subscriber radio.

1.1.2 Motorola Solutions Responsibilities

- Repair or replace malfunctioning device, as determined by Motorola Solutions.
- Complete repair or replacement with a turnaround time of four business days in-house, provided the device is delivered to the repair center by 9:00 a.m. (local repair center time). Turnaround time represents the time a product spends in the repair process, and does not include time in transit to and from the Customer's site. Business days do not include US holidays or weekends.
- If applicable, apply periodically-released device updates, in accordance with an Engineering Change Notice.
- Provide two-way air shipping when a supported Motorola Solutions electronic system, such as MyView Portal, is used to initiate a repair. A shipping label will be generated via the electronic system.

1.1.3 Limitations and Exclusions

- Replacement of consumable parts or accessories, as defined by product, including batteries, cables, antennas, and carrying cases.
- In the case of mobile radios, repair of a single mobile control head that is required for normal operation of the subscriber radio is included, provided the control head was supplied at the original point of purchase of the mobile radio.
- Repair of problems caused by:
 - Internal or external damage resulting from natural or manmade disasters, including fire, theft, and floods.
 - Third-party software, accessories, or peripherals not approved in writing by Motorola Solutions for use with the device.
 - Using the device outside of the product's operational and environmental specifications, including improper handling, carelessness, or reckless use.
 - Unauthorized alterations, attempted repair, repair by a third party.
- Non-remedial work, including administration and operator procedures, reprogramming, and operator or user training.
- Problem determination and/or work performed to repair or resolve issues with non-covered products. For example, hardware or software products not specifically listed on the service order form are excluded from service.

- Cosmetic imperfections that do not affect the functionality of the device.
- Software support for unauthorized modifications or misuse of the device.
- File backup or restoration.
- Completion and test of incomplete application programming or system integration, if not performed by Motorola Solutions and covered by Motorola Solutions' services.
- Software Release updates.
- Accidental damage, chemical or liquid damage, or other damage caused outside of normal device operating specifications.
- Motorola Solutions is not obligated to provide support for any device that has been subject to the following:
 - Repaired, tampered with, altered, or modified (including the unauthorized installation of any software) — except by Motorola Solutions authorized service personnel.
 - Subjected to unusual physical or electrical stress, abuse, or forces or exposure beyond normal use within the specified operational and environmental parameters set forth in the applicable product specification.
 - If the Customer fails to comply with the obligations contained in the product purchase agreement and/or the applicable software license agreement and/or Motorola Solutions terms and conditions of service.
- DMS Essential is quoted on a per-unit basis, is prepaid, non-cancellable and non-refundable for the purchased service term.

1.1.4 Customer Responsibilities

- For non-contiguous renewals and services purchased separately from APX subscriber radios, Customer must provide a complete list, preferably in electronic format, of all hardware serial numbers to be covered under the Agreement to Motorola Solutions.
- Initiate subscriber radio repairs, as needed.
 - When initiating a repair via a supported Motorola Solutions electronic system, label each package correctly with the shipping label and Return Material Authorization (“RMA”) number generated by the electronic system.
 - When initiating a repair via paper Return Material Form (“RMF”), the RMF must be completed for each device, included in the package with the device, and shipped to the Motorola Solutions depot specified on the RMF.
- Remove any data or other information from the device that the Customer wishes to destroy or retain prior to sending the device for repair.