

March 09, 2022

Executive Board Communication

TO: MERA Executive Board
FROM: Todd Williams, Operations Officer
SUBJECT: Operations Report - March

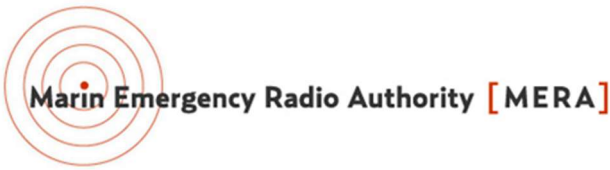
Recommended Action

For information only.

March 2022 Operations Report

February 2022, the Telecommunications Division provided the following support to MERA.

1. The radio Shop **ran out of all spare rectifiers** (3 spare rectifiers were used for January replacements), the repair shop could not fix obsolete rectifiers. However, Motorola installed a new DC power plant at Barnabe which **replenished all three rectifiers** (plus 1 additional spare rectifier added).
2. The **microwave transmitter for Big Rock failed**; however, the hot standby transmitter automatically switched over (no service loss). A **spare transmitter placed**, and bad transmitter was sent out for repair.
3. The radio Shop discovered a **failed radio station control module at Bay Hill** while conducting quarterly maintenance (inability to conduct radio checks or conduct maintenance). A **spare radio station control module was replaced** immediately to resolve issue (**Radio Shop ordered 3 additional spares, no ongoing concerns or issues**).
4. **Fire station alerting displaying command failures when Comm Center ring down stations**. Stations do acknowledge they receive tones and audio; however, **server goes into alarm due to data hits**. These error readings must be cleared by dispatch as a work around. Consequently, Motorola no longer supports service calls on obsolete equipment. Tampering with server can lead to larger outages; however, issue normally corrects itself in time. However, if server completely goes down, **we do have a backup server already programmed**.

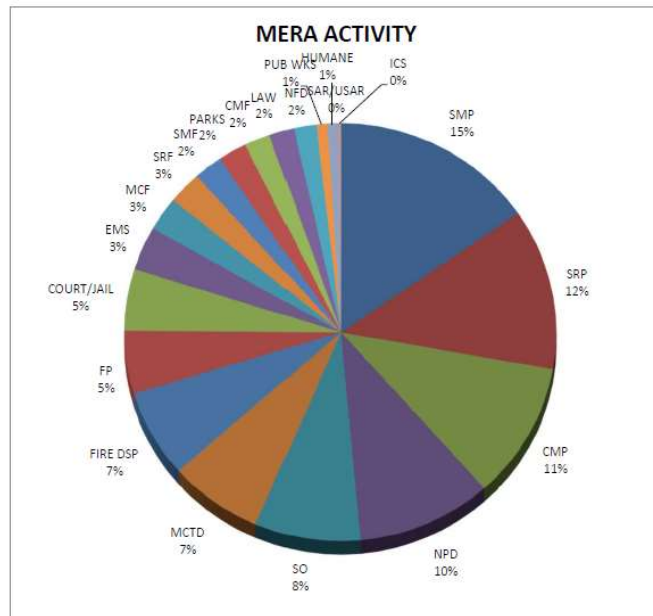


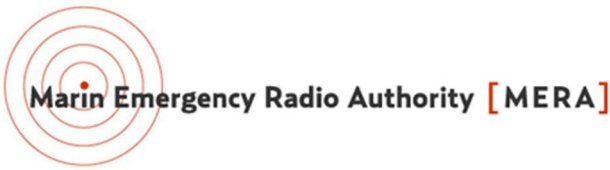
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MERA SYSTEM OPERATION

Annual	2022		
Agency Grouping	Radio Calls	Call Time	Busy Time
SMP	59,995	178:10:59	0:00:00
SRP	51,309	144:42:57	0:00:00
CMP	40,445	122:53:32	0:00:00
NPD	41,967	117:36:41	0:00:00
SO	29,753	91:10:24	0:00:00
MCTD	26,183	81:24:25	0:00:00
FIRE DSP	31,858	78:52:16	0:00:01
FP	20,941	56:36:24	0:00:00
COURT/JAIL	27,289	55:12:33	0:00:00
EMS	5,721	39:23:34	0:00:00
MCF	9,755	30:27:12	0:00:00
SRF	12,586	29:28:13	0:00:00
SMF	9,934	24:59:17	0:00:00
PARKS	8,376	24:49:12	0:00:00
CMF	8,812	22:17:18	0:00:00
LAW	7,567	21:16:02	0:00:00
NFD	7,844	19:29:23	0:00:00
PUB WKS	4,371	9:41:44	0:00:00
HUMANE	3,111	8:20:03	0:00:00
SAR/USAR	579	1:52:04	0:00:00
ICS	161	0:22:21	0:00:00
MUT AID	170	0:19:10	0:00:00
FIRE MSC	117	0:18:51	0:00:00
OTHER	93	0:17:26	0:00:00
TOTAL:	408,937	1160:02:01	0:00:01

Category	Radio Calls	Call Time	Busy Time
LAW TOTAL:	279,266	787:39:32	0:00:01
FIRE TOTAL:	87,206	247:08:08	0:00:01
PUBLIC WORKS TOTAL:	39,184	116:35:08	0:00:00
NON-MERA TOTAL:	3,281	8:39:13	0:00:00
TOTAL:	408,937	1160:02:01	0:00:01





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MERA SYSTEM OPERATION

February	2022		
Agency Grouping	Radio Calls	Call Time	Busy Time
SO	29,522	90:28:16	0:00:00
SRP	26,259	73:50:22	0:00:00
CMP	18,832	57:03:25	0:00:00
NPD	19,619	55:13:48	0:00:00
MCTD	16,545	53:22:59	0:00:00
SMP	14,114	41:46:50	0:00:00
FIRE DSP	15,720	38:46:52	0:00:01
COURT/JAIL	13,781	28:30:15	0:00:00
FP	9,808	26:35:07	0:00:00
EMS	2,723	18:58:13	0:00:00
MCF	5,395	16:54:21	0:00:00
SRF	6,505	15:07:10	0:00:00
SMF	5,300	13:21:09	0:00:00
LAW	4,313	12:13:05	0:00:00
CMF	4,361	11:04:16	0:00:00
PARKS	3,807	10:51:21	0:00:00
NFD	3,837	9:46:14	0:00:00
PUB WKS	2,145	4:44:54	0:00:00
HUMANE	1,633	4:23:12	0:00:00
MUT AID	136	0:16:09	0:00:00
ICS	97	0:14:33	0:00:00
FIRE MSC	80	0:13:16	0:00:00
OTHER	46	0:08:36	0:00:00
SAR/USAR	40	0:06:06	0:00:00
TOTAL:	204,618	584:00:29	0:00:01

Category	Radio Calls	Call Time	Busy Time
LAW TOTAL:	136,248	385:41:08	0:00:00
FIRE TOTAL:	43,961	124:17:37	0:00:01
PUBLIC WORKS TOTAL:	22,640	69:22:23	0:00:00
NON-MERA TOTAL:	1,769	4:39:21	0:00:00
TOTAL:	204,618	584:00:29	0:00:01

