Marin Emergency Radio Authority [MERA]

Agenda Item C-1

December 8, 2021

Governing Board Communication

TO: **MERA Governing Board**

FROM: **Todd Williams, Operations Officer**

SUBJECT: **MERA Systems Operations Update - November**

Recommended Action

For information only.

November 2021 Operations Report

November 2021, the Telecommunications Division provided the following support to MERA

1. We lost communication with the 700Mhz conventional mutual aide radios which only affected gold elite consoles. Resetting all gold elite cards for the 700Mhz radios resolved the issue (common occurrence).

2. The net clock at the Prime site stopped working which provides system timing. A spare net clock was utilized which resolved the issue.

3. Two True Point Transmitters from the Civic Center microwave stopped working. We replaced these transmitters with spares and sent out the two malfunctioning transmitters to repair.

4. We lost a rectifier at Burdell. A spare rectifier was utilized which resolved the issue.

MERA SYSTEM OPERATION

November **2021**

Agency Grouping	Radio Calls	Call Time	Busy Time
SMP	44,825	136:11:44	0:00:00
SRP	25,747	73:47:52	0:00:00
CMP	20,997	66:00:45	0:00:00
NPD	18,814	52:59:24	0:00:00
FIRE DSP	15,874	39:43:03	0:00:00
MCTD	13,475	39:07:27	0:00:00
FP	11,451	30:38:35	0:00:00
COURT/JAIL	14,681	29:50:03	0:00:00
EMS	2,762	19:24:35	0:00:00
SMF	5,591	14:29:00	0:00:00
SRF	5,998	14:19:25	0:00:00
MCF	4,262	13:05:47	0:00:00
PARKS	3,995	12:02:19	0:00:00
NFD	4,402	11:43:06	0:00:00
CMF	4,444	11:19:21	0:00:00
LAW	3,761	9:49:20	0:00:00
HUMANE	2,126	5:49:19	0:00:00
PUB WKS	2,197	5:12:43	0:00:00
SAR/USAR	579	1:32:09	0:00:00
ICS	517	1:07:08	0:00:00
SO	348	0:53:58	0:00:00
OTHER	120	0:19:37	0:00:00
FIRE MSC	65	0:14:20	0:00:00
MUT AID	72	0:11:20	0:00:00
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TOTAL:	**207,103**	**589:52:20**	**0:00:00**

Category	Radio Calls	Call Time	Busy Time
LAW TOTAL:	**140,624**	**400:11:41**	**0:00:00**
FIRE TOTAL:	**43,977**	**125:50:46**	**0:00:00**
PUBLIC WORKS TOTAL:	**20,304**	**57:49:14**	**0:00:00**
NON-MERA TOTAL:	**2,198**	**6:00:39**	**0:00:00**
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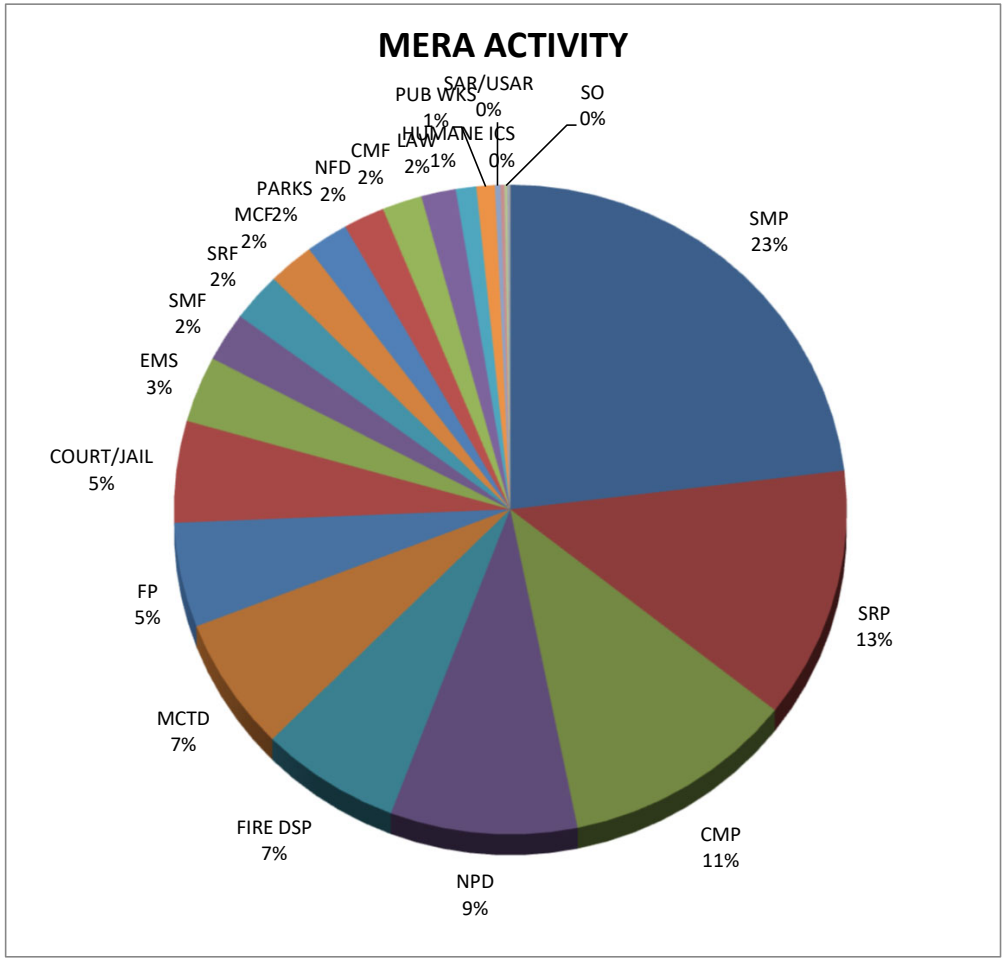
	207,103	**589:52:20**	**0:00:00**



MERA SYSTEM OPERATION

Annual **2021**

Agency Grouping	Radio Calls	Call Time	Busy Time
SRP	295,124	858:27:31	0:00:08
SO	264,520	795:42:54	0:00:15
CMP	231,602	722:31:24	0:00:06
NPD	244,550	695:57:12	0:00:03
SMP	230,775	689:22:37	0:00:23
FIRE DSP	181,675	449:24:37	0:00:36
MCTD	133,206	393:49:23	0:00:02
COURT/JAIL	161,345	334:26:18	0:00:05
FP	113,628	316:39:59	0:00:06
EMS	30,340	207:14:59	0:00:00
MCF	64,887	196:04:18	0:00:14
SRF	73,143	174:40:49	0:00:02
SMF	66,359	164:28:36	0:00:24
PARKS	52,356	153:00:30	0:00:09
LAW	53,252	139:40:14	0:00:00
CMF	55,773	139:36:31	0:00:05
NFD	50,902	129:40:54	0:00:02
PUB WKS	33,841	84:10:49	0:01:02
HUMANE	27,440	76:18:26	0:00:00
ICS	6,475	14:03:14	0:00:00
SAR/USAR	3,135	8:33:13	0:00:00
FIRE MSC	803	3:09:45	0:00:00
MUT AID	1,170	2:33:27	0:00:00
OTHER	313	0:54:12	0:00:00
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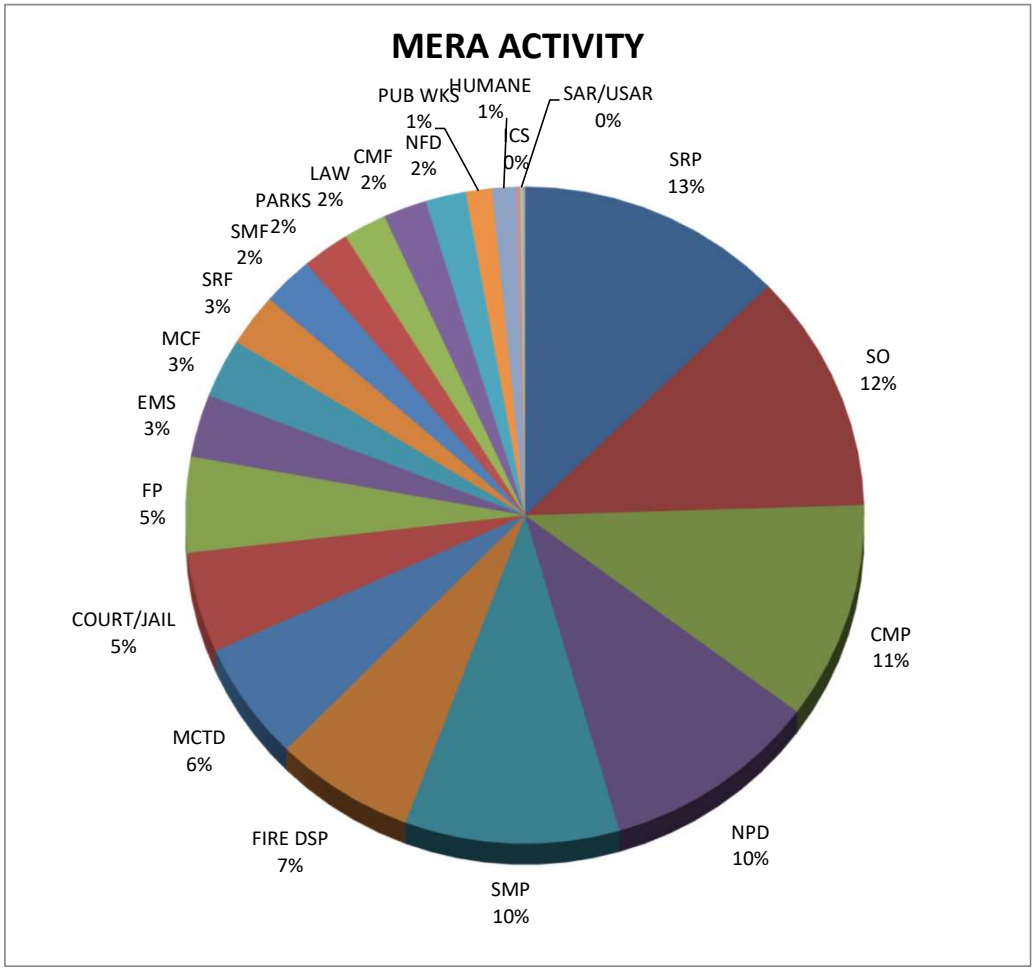
TOTAL:	**2,376,614**	**6750:31:52**	**0:03:42**

Category	Radio Calls	Call Time	Busy Time
LAW TOTAL:	**1,594,796**	**4552:48:09**	**0:01:06**
FIRE TOTAL:	**527,017**	**1472:53:42**	**0:01:23**
PUBLIC WORKS TOTAL:	**226,191**	**645:58:08**	**0:01:13**
NON-MERA TOTAL:	**28,610**	**78:51:53**	**0:00:00**
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	2,376,614	**6750:31:52**	**0:03:42**