

MERA System Operations Update

MERA System Maintenance

During December 2020, the Communications Division provided the following support to MERA

1. Continued efforts with Federal Engineering in support of MERA and the NextGEN network implementation
2. Completed all quarterly preventative maintenance (EOF, Mount Tam, Woodacre, Bolinas, Sonoma Mountain, Civic Center (Prime Site and Microwave), and Big Rock
3. Prime Site – VMS01 SD card failure
4. DAS Hard drive (RAID) failure at Prime Site
5. Sonoma Mountain channel bank lock up which caused channel #4 outage – corrected by reseeding channel bank Tensor card
6. Microwave Link failure on the Mount Tan to Barnaby link. Receiver at Barnaby failed and was corrected utilizing network spares

MERA SYSTEM OPERATION

December 2020

<u>Agency Grouping</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
SMP	42,356	125:05:30	0:00:00
SRP	24,308	69:20:21	0:00:00
NPD	21,112	60:04:01	0:00:00
CMP	18,764	57:38:10	0:00:00
FIRE DSP	15,375	37:40:32	0:00:00
COURT/JAIL	14,704	30:34:25	0:00:00
FP	10,330	27:19:03	0:00:00
MCTD	7,927	23:14:42	0:00:00
EMS	2,512	17:15:58	0:00:00
SRF	5,855	14:03:00	0:00:00
SMF	5,440	13:34:58	0:00:00
PARKS	4,509	13:17:13	0:00:00
NFD	4,735	12:24:49	0:00:00
MCF	3,930	11:31:48	0:00:00
LAW	3,796	10:23:30	0:00:00
CMF	3,930	9:19:31	0:00:00
PUB WKS	3,184	7:34:16	0:00:00
HUMANE	1,977	5:13:59	0:00:00
ICS	733	2:26:04	0:00:00
SO	142	0:19:40	0:00:00
MUT AID	111	0:15:00	0:00:00
SAR/USAR	75	0:10:47	0:00:00
FIRE MSC	50	0:09:21	0:00:00
OTHER	47	0:07:25	0:00:00
TOTAL:	195,902	549:04:03	0:00:00

<u>Category</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
LAW TOTAL:	135,512	380:44:40	0:00:00
FIRE TOTAL:	41,902	116:10:44	0:00:00
PUBLIC WORKS TOTAL:	16,400	46:39:40	0:00:00
NON-MERA TOTAL:	2,088	5:28:59	0:00:00
TOTAL:	195,902	549:04:03	0:00:00



