

MERA System Operations Update

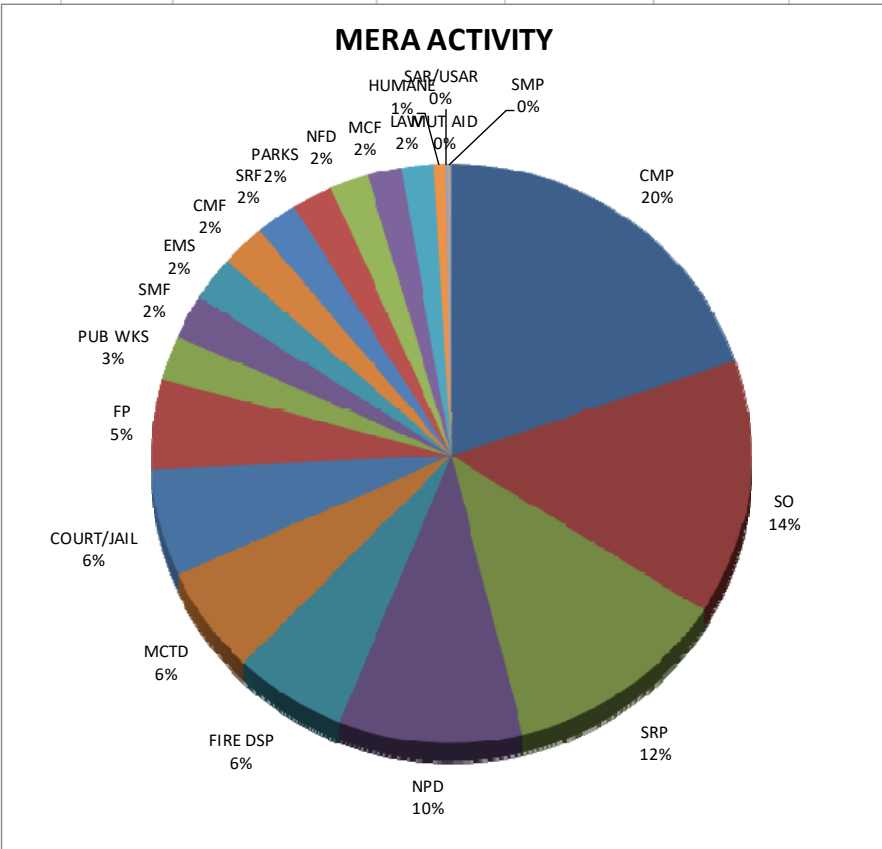
MERA System Maintenance

During January, the Radio Shop provided the following support:

1. Completed all required Weekly preventative maintenance tasks.
2. Completed all required Quarterly preventative maintenance tasks.
3. Participated in Next-Gen discussions.
4. Provided support for Federal Engineering.
5. Switched West Simulcast central controller
6. Repaired Tiburon Channel bank
7. Corrected Mt Tam microwave link to Mill Valley.
8. Took corrective action for Firs Station alerting primary server.
9. Higher busy count this month due to Storms, High system utilization

MERA System Usage January 2019

January	2018								
Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage	
CMP	47,376	146:18:36	0:00:11	LAW TOTAL:	175,997	508:03:49	0:00:23	68.8	
SO	34,718	104:52:57	0:00:04	FIRE TOTAL:	52,510	145:18:28	0:00:35	19.7	
SRP	29,430	89:30:09	0:00:00	PUBLIC WORKS TOTAL:	28,148	80:02:06	0:00:04	10.8	
NPD	25,262	73:14:56	0:00:05	NON-MERA TOTAL:	2,003	5:00:46	0:00:00	0.7	
FIRE DSP	17,726	45:05:16	0:00:11						
MCTD	15,369	44:35:08	0:00:00						
COURT/JAIL	20,748	44:23:39	0:00:01						
FP	13,261	36:28:00	0:00:02						
PUB WKS	6,507	18:29:17	0:00:04						
SMF	7,480	18:07:31	0:00:05						
EMS	2,841	17:53:20	0:00:00						
CMF	6,952	17:47:47	0:00:06						
SRF	6,953	16:43:36	0:00:04						
PARKS	6,063	16:28:32	0:00:00						
NFD	5,695	15:11:43	0:00:03						
MCF	4,505	13:36:09	0:00:06						
LAW	5,070	12:54:03	0:00:00						
HUMANE	1,832	4:34:59	0:00:00						
SAR/USAR	316	0:45:27	0:00:00						
MUT AID	171	0:25:47	0:00:00						
SMP	132	0:21:29	0:00:00						
ICS	164	0:19:20	0:00:00						
OTHER	45	0:09:49	0:00:00						
FIRE MSC	42	0:07:39	0:00:00						
TOTAL:	258,658	738:25:09	0:01:02						



MERA System Usage Annual 2019

Annual	2019										
Agency Grouping	Radio Calls	Call Time	Busy Time		Category	Radio Calls	Call Time	Busy Time	Percent Usage		
CMP	47,376	146:18:36	0:00:11		LAW TOTAL:	175,997	508:03:49	0:00:23	68.8		
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