

MERA System Operations Update

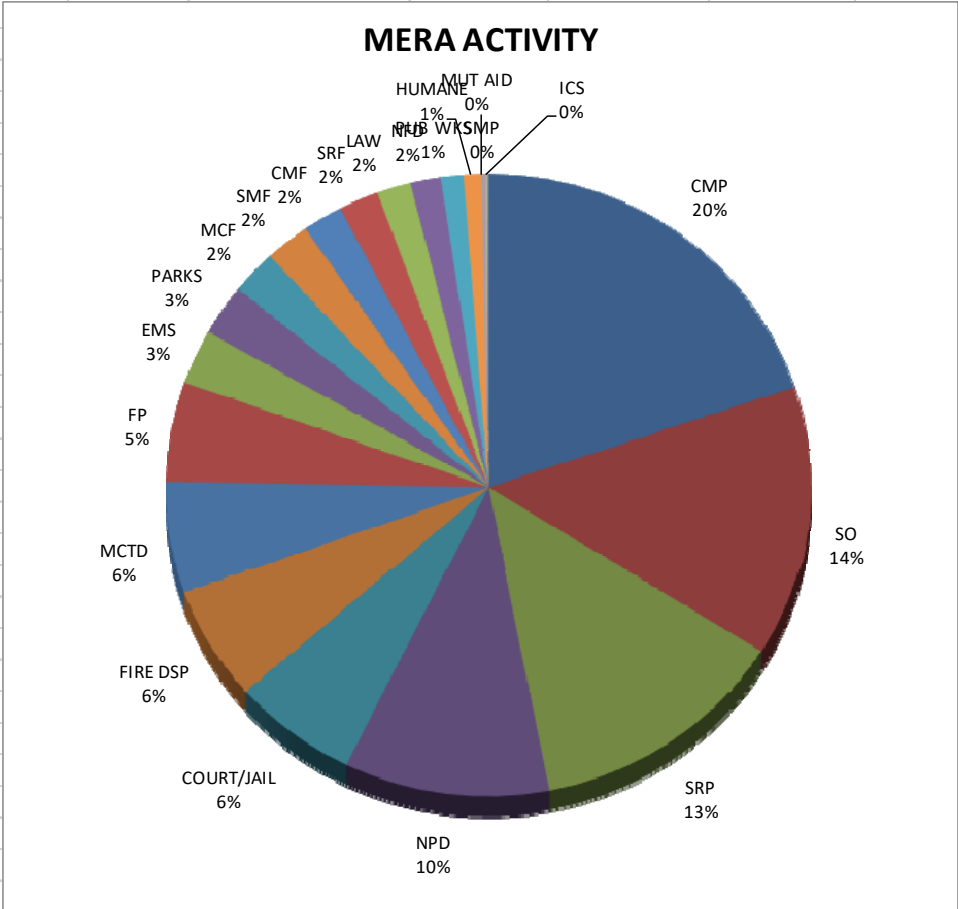
MERA System Maintenance

During December, the Radio Shop provided the following support:

1. Completed all required Weekly preventative maintenance tasks.
2. Completed all required Quarterly preventative maintenance tasks.
3. Participated in Next-Gen discussions.
4. Provided support for Federal Engineering.
5. Trimmed trees at Civic Center for microwave path to Mt Tam
6. Replaced AstroTAC # 2 at Civic Center.
7. Repaired Bay Hill Modem
8. Investigated and took corrective action on Fire station alerting issues.

MERA System Usage December 2018

Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage
CMP	43,410	134:30:03	0:00:02	LAW TOTAL:	164,579	476:56:11	0:00:15	70.4
SO	31,176	94:53:21	0:00:05					
SRP	29,243	88:29:40	0:00:01					
NPD	24,079	69:40:11	0:00:06					
COURT/JAIL	19,542	42:33:18	0:00:00					
FIRE DSP	16,139	40:36:51	0:00:00	FIRE TOTAL:	47,345	128:13:00	0:00:10	18.9
MCTD	13,823	39:10:15	0:00:04					
FP	12,430	34:45:53	0:00:01	PUBLIC WORKS TOTAL:	23,267	65:07:26	0:00:08	9.6
EMS	3,232	19:09:20	0:00:00					
PARKS	6,214	17:44:49	0:00:04					
MCF	5,417	15:28:28	0:00:07	NON-MERA TOTAL:	2,523	7:02:09	0:00:00	1.0
SMF	6,452	15:13:22	0:00:03					
CMF	5,907	13:34:50	0:00:00					
SRF	5,723	13:33:54	0:00:00					
LAW	4,534	11:33:53	0:00:00					
NFD	4,367	10:18:18	0:00:00					
PUB WKS	2,997	7:39:19	0:00:00					
HUMANE	2,212	6:09:20	0:00:00					
MUT AID	311	0:52:49	0:00:00					
SMP	165	0:29:52	0:00:00					
ICS	185	0:25:24	0:00:00					
SAR/USAR	69	0:11:20	0:00:00					
OTHER	48	0:07:39	0:00:00					
FIRE MSC	39	0:06:37	0:00:00					
TOTAL:	237,714	677:18:46	0:00:33					



MERA System Usage Annual 2018

Annual	2018								
Agency Grouping	Radio Calls	Call Time	Busy Time		Category	Radio Calls	Call Time	Busy Time	Percent Usage
SO	423,142	1302:38:21	0:00:07		LAW TOTAL:	2,064,226	5955:47:48	0:00:26	70.2
SRP	359,326	1087:06:17	0:00:02		FIRE TOTAL:	604,623	1628:49:17	0:00:30	19.2
CMP	337,460	1034:25:36	0:00:02		PUBLIC WORKS TOTAL:	279,210	795:56:02	0:00:09	9.4
NPD	317,903	911:12:30	0:00:09		NON-MERA TOTAL:	36,633	105:32:49	0:00:00	1.2
COURT/JAIL	241,324	517:11:50	0:00:02			-----	-----	-----	-----
SMP	170,947	515:45:03	0:00:00			2,984,692	8486:05:55	0:01:05	100.0
FIRE DSP	196,439	491:36:28	0:00:13						
MCTD	158,930	461:29:30	0:00:04						
FP	155,410	436:57:58	0:00:04						
MCF	80,711	231:03:41	0:00:08						
SMF	88,025	204:42:23	0:00:03						
EMS	33,478	204:00:30	0:00:03						
PARKS	64,689	184:02:28	0:00:04						
CMF	74,832	179:57:27	0:00:00						
SRF	75,424	176:31:59	0:00:01						
LAW	58,715	150:30:13	0:00:00						
PUB WKS	46,773	124:40:50	0:00:01						
NFD	49,450	122:46:21	0:00:02						
HUMANE	34,188	99:16:48	0:00:00						
ICS	7,654	22:04:02	0:00:00						
SAR/USAR	5,225	14:36:35	0:00:00						
MUT AID	2,445	6:16:01	0:00:00						
OTHER	1,165	3:39:12	0:00:00						
FIRE MSC	1,039	3:33:52	0:00:00						
TOTAL:	2,984,692	8486:05:55	0:01:05						

