

MERA System Operations Update

November 1, 2017

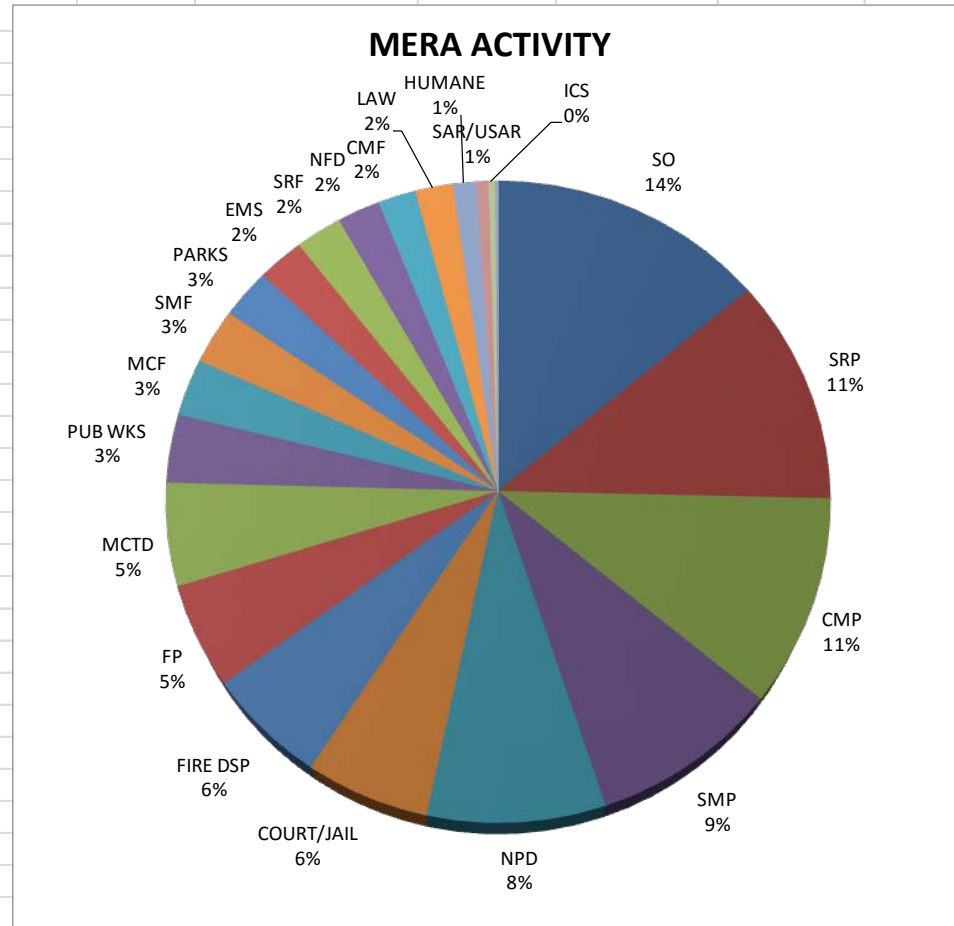
MERA System Maintenance

During October 2017, the DPW Communications staff provided the following support:

1. Completed all required weekly and quarterly preventative maintenance tasks.
2. Participated in Next Gen project meetings and technical conference calls.
3. Provided support for Federal Engineering.
4. Replaced a defective Channel 10 receiver at Civic Center.
5. Replaced microwave transmitter at Big Rock site.
6. Replaced site batteries at Mt. Tamalpais site.
7. Replaced a Logging Operator Multiplex Interface (LOMI) recording card at Civic Center.

MERA System Usage October 2017

Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage
SO	35,950	112:17:44	0:00:02	LAW TOTAL:	185,776	534:35:12	0:00:05	66.4
SRP	30,342	91:56:01	0:00:01					
CMP	27,934	85:11:47	0:00:01					
SMP	24,886	72:25:40	0:00:00					
NPD	23,885	67:56:56	0:00:00	FIRE TOTAL:	62,255	167:57:26	0:00:10	20.9
COURT/JAIL	21,748	47:21:23	0:00:00					
FIRE DSP	18,444	46:29:16	0:00:00					
FP	15,054	42:12:56	0:00:01	PUBLIC WORKS TOTAL:	31,262	92:50:27	0:00:02	11.5
MCTD	14,264	41:39:13	0:00:00					
PUB WKS	9,227	27:50:03	0:00:00	NON-MERA TOTAL:	3,658	10:08:54	0:00:00	1.3
MCF	8,191	23:13:44	0:00:08					
SMF	9,860	22:31:58	0:00:02	-----	-----	-----	-----	-----
PARKS	6,626	20:25:41	0:00:02	282,951	805:31:59	0:00:17	100.0	
EMS	3,117	18:59:57	0:00:00					
SRF	7,823	18:47:34	0:00:00					
NFD	6,572	17:23:59	0:00:00					
CMF	6,351	15:18:50	0:00:00					
LAW	5,977	15:12:45	0:00:00					
HUMANE	3,376	9:27:10	0:00:00					
SAR/USAR	1,827	4:56:49	0:00:00					
ICS	1,008	2:40:47	0:00:00					
MUT AID	282	0:41:44	0:00:00					
FIRE MSC	70	0:15:19	0:00:00					
OTHER	137	0:14:43	0:00:00					
TOTAL:	282,951	805:31:59	0:00:17					



MERA System Usage Year to Date 2017

<u>Agency Grouping</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>	<u>Category</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>	<u>Percent Usage</u>
SO	352,957	1104:21:53	0:00:44	LAW TOTAL:	1,827,723	5317:07:55	0:03:06	67.7
SRP	316,805	966:41:31	0:00:05	FIRE TOTAL:	572,619	1561:39:55	0:02:44	19.9
CMP	282,979	858:12:10	0:00:22	PUBLIC WORKS TOTAL:	287,377	856:11:33	0:02:58	10.9
NPD	251,542	712:41:53	0:00:51	NON-MERA TOTAL:	39,271	114:16:50	0:00:00	1.5
SMP	236,917	709:03:04	0:00:21		-----	-----	-----	-----
FIRE DSP	168,809	431:53:14	0:00:30		2,726,990	7849:16:13	0:08:48	100.0
COURT/JAIL	197,838	425:22:03	0:00:22					
FP	135,927	392:09:14	0:00:13					
MCTD	128,935	380:08:44	0:00:22					
PARKS	80,215	245:13:58	0:00:31					
MCF	85,354	245:08:50	0:00:48					
SMF	94,573	223:06:04	0:00:25					
PUB WKS	66,748	198:09:54	0:02:05					
EMS	30,693	176:34:59	0:00:04					
SRF	71,856	172:55:47	0:00:13					
CMF	64,064	156:20:36	0:00:33					
LAW	52,758	148:36:07	0:00:08					
NFD	49,109	129:54:53	0:00:10					
HUMANE	36,882	107:40:57	0:00:00					
ICS	10,346	29:57:02	0:00:00					
SAR/USAR	6,951	21:02:23	0:00:01					
MUT AID	2,389	6:35:53	0:00:00					
FIRE MSC	1,210	4:43:09	0:00:00					
OTHER	1,133	2:41:55	0:00:00					
TOTAL:	2,726,990	7849:16:13	0:08:48					

