

# **MERA System Operations Update**

Current as of June 7, 2017

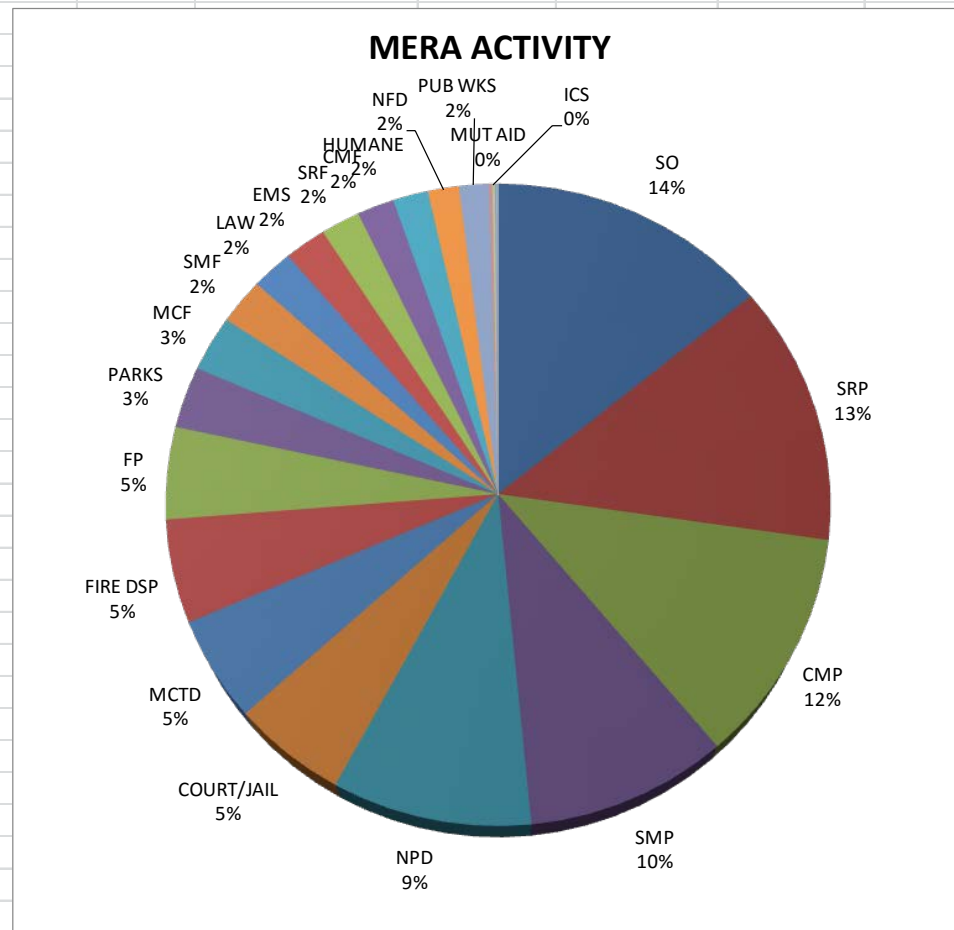
## **MERA System Maintenance**

During the last month the Public Works Communication Division provided the following MERA system support services:

1. Completed all required weekly and quarterly preventative maintenance tasks.
2. Participated in Next Gen Project discussions.
3. Provided site visit support for Federal Engineering project manager.
4. Performed preventive maintenance on additional fire station alerting systems.
5. Replaced microwave transmitter at Mt. Tamalpais.
6. Repaired air conditioner at Bay Hill.
7. Responded to entry alarm at Mt. Tamalpais.
8. Repaired system controller reset at prime site.
9. Working with Motorola on control station signaling issues.

**MERA System Usage May 2017**

Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage
SO	35,039	109:54:10	0:00:00	LAW TOTAL:	185,576	544:12:08	0:00:00	70.1
SRP	32,733	101:53:49	0:00:00	FIRE TOTAL:	51,334	139:49:10	0:00:02	18.0
CMP	29,398	90:10:47	0:00:00	PUBLIC WORKS TOTAL:	26,113	77:27:17	0:00:00	10.0
SMP	24,788	74:13:55	0:00:00	NON-MERA TOTAL:	4,978	14:58:44	0:00:00	1.9
NPD	25,490	73:12:28	0:00:00		-----	-----	-----	-----
COURT/JAIL	19,581	42:22:03	0:00:00		268,001	776:27:19	0:00:02	100.0
MCTD	13,441	40:23:06	0:00:00					
FIRE DSP	15,621	40:20:11	0:00:00					
FP	12,782	36:04:32	0:00:00					
PARKS	8,002	24:14:31	0:00:00					
MCF	7,709	21:59:54	0:00:02					
SMF	7,784	18:08:58	0:00:00					
LAW	5,765	16:20:24	0:00:00					
EMS	2,820	16:19:37	0:00:00					
SRF	6,346	15:20:17	0:00:00					
CMF	6,062	14:28:40	0:00:00					
HUMANE	4,602	13:44:51	0:00:00					
NFD	4,687	12:06:10	0:00:00					
PUB WKS	4,166	11:38:59	0:00:00					
MUT AID	376	1:13:53	0:00:00					
ICS	411	0:59:35	0:00:00					
SAR/USAR	205	0:40:00	0:00:00					
FIRE MSC	100	0:25:23	0:00:00					
OTHER	93	0:11:06	0:00:00					
<b>TOTAL:</b>	<b>268,001</b>	<b>776:27:19</b>	<b>0:00:02</b>					



**MERA System Usage Year to Date 2017**

<u>Agency Grouping</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>	<u>Category</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>	<u>Percent Usage</u>
SO	172,580	537:47:25	0:00:39	<b>LAW TOTAL:</b>	<b>894,335</b>	<b>2599:12:36</b>	<b>0:02:50</b>	<b>67.9</b>
SRP	157,797	481:49:11	0:00:04	<b>FIRE TOTAL:</b>	<b>276,025</b>	<b>755:37:48</b>	<b>0:02:05</b>	<b>19.7</b>
CMP	141,875	429:49:21	0:00:21	<b>PUBLIC WORKS TOTAL:</b>	<b>141,977</b>	<b>420:13:49</b>	<b>0:02:51</b>	<b>11.0</b>
NPD	121,948	340:33:26	0:00:45	<b>NON-MERA TOTAL:</b>	<b>17,510</b>	<b>51:23:34</b>	<b>0:00:00</b>	<b>1.3</b>
SMP	113,600	340:23:28	0:00:19		-----	-----	-----	-----
FIRE DSP	83,662	216:11:16	0:00:19		<b>1,329,847</b>	<b>3826:27:47</b>	<b>0:07:46</b>	<b>100.0</b>
COURT/JAIL	95,101	203:56:06	0:00:22					
FP	65,449	190:02:49	0:00:12					
MCTD	63,665	186:15:09	0:00:22					
PARKS	41,393	125:44:02	0:00:28					
SMF	47,611	113:42:25	0:00:22					
MCF	35,965	104:19:30	0:00:39					
PUB WKS	34,637	103:04:14	0:02:01					
SRF	35,326	85:16:44	0:00:11					
EMS	14,992	84:27:17	0:00:01					
CMF	31,680	79:18:31	0:00:31					
LAW	25,985	74:50:50	0:00:08					
NFD	23,787	63:16:33	0:00:02					
HUMANE	16,262	47:50:09	0:00:00					
SAR/USAR	2,468	7:09:53	0:00:00					
ICS	1,775	4:01:43	0:00:00					
MUT AID	1,248	3:33:25	0:00:00					
FIRE MSC	534	1:55:39	0:00:00					
OTHER	507	1:08:41	0:00:00					
<b>TOTAL:</b>	<b>1,329,847</b>	<b>3826:27:47</b>	<b>0:07:46</b>					

