

MERA System Operations Update

As of March 1, 2017

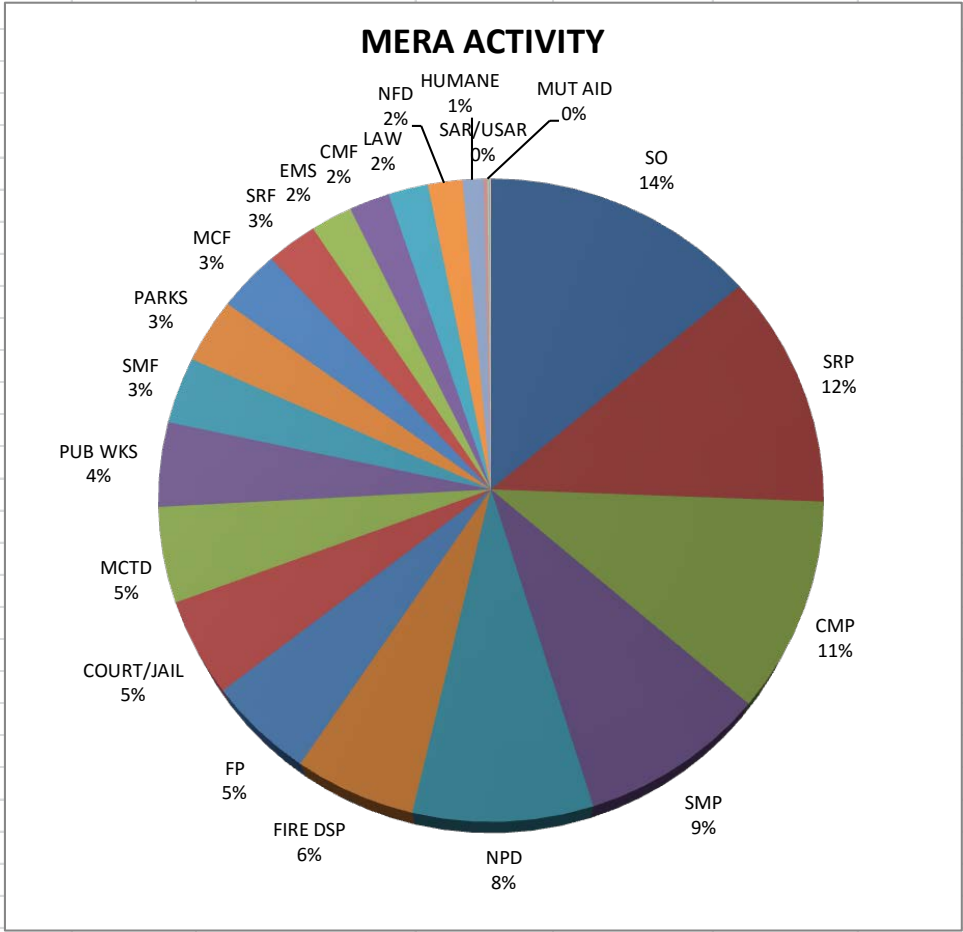
MERA System Maintenance

During the last month the Radio Shop provided the following support:

1. Completed all required Weekly and Quarterly preventative maintenance tasks.
2. Re-programmed dispatch center backup radios and remotes to better reflect operational needs.
3. Delivered fuel to Big Rock following the recent storms.
4. Repaired propane tank leak at Dollar Hill.
5. Repaired Mill Valley Fire Station 7 dispatch audio.
6. Activated new system security FOBS.
7. Repaired East central site controller power supply. Capacitors are getting hard to find.
8. Repaired EOF conventional radios.
9. Added redundant network path to EOF.
10. Participated in Next-Gen negotiations.

MERA System Usage February 2017

Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage
SO	31,524	99:18:01	0:00:27	LAW TOTAL:	162,215	471:36:52	0:01:48	65.6
SRP	28,356	84:42:50	0:00:00					
CMP	25,311	76:58:28	0:00:13					
SMP	21,291	63:45:57	0:00:10					
NPD	22,078	61:04:36	0:00:29					
FIRE DSP	15,908	41:10:23	0:00:06	FIRE TOTAL:	54,292	149:56:55	0:01:08	20.9
FP	12,353	36:28:49	0:00:06					
COURT/JAIL	16,549	34:53:21	0:00:22	PUBLIC WORKS TOTAL:	29,735	89:09:07	0:02:07	12.4
MCTD	11,808	34:25:01	0:00:11					
PUB WKS	9,840	30:33:40	0:01:39					
SMF	9,866	24:06:58	0:00:13	NON-MERA TOTAL:	2,771	8:00:42	0:00:00	1.1
PARKS	7,844	23:37:58	0:00:17					
MCF	7,647	22:30:32	0:00:31					
SRF	7,397	18:25:26	0:00:01					
EMS	2,661	15:00:42	0:00:00					
CMF	5,767	14:40:16	0:00:16					
LAW	4,753	14:24:50	0:00:01					
NFD	4,582	12:23:07	0:00:01					
HUMANE	2,580	7:31:08	0:00:00					
SAR/USAR	389	1:23:44	0:00:00					
MUT AID	191	0:29:34	0:00:00					
ICS	139	0:16:38	0:00:00					
OTHER	104	0:15:50	0:00:00					
FIRE MSC	75	0:15:47	0:00:00					
TOTAL:	249,013	718:43:36	0:05:03					



MERA System Usage Year to Date 2017

Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage
SO	65,818	204:11:53	0:00:39	LAW TOTAL:	346,465	1003:40:22	0:02:41	65.0
SRP	61,148	184:02:29	0:00:04	FIRE TOTAL:	118,298	326:58:14	0:01:58	21.2
CMP	55,446	168:20:11	0:00:21	PUBLIC WORKS TOTAL:	65,913	197:33:59	0:02:48	12.8
SMP	43,624	131:24:32	0:00:16	NON-MERA TOTAL:	5,680	16:15:45	0:00:00	1.1
NPD	47,396	130:49:19	0:00:41		-----	-----	-----	-----
FIRE DSP	35,574	92:52:35	0:00:15		536,356	1544:28:20	0:07:27	100.0
COURT/JAIL	36,920	78:47:13	0:00:22					
FP	26,361	77:07:43	0:00:11					
MCTD	25,221	72:08:02	0:00:22					
PUB WKS	21,515	66:51:16	0:02:01					
PARKS	18,195	56:13:30	0:00:25					
SMF	21,805	53:30:59	0:00:22					
MCF	15,443	45:00:48	0:00:37					
SRF	15,205	37:24:46	0:00:11					
EMS	5,959	33:58:36	0:00:01					
CMF	13,121	33:39:54	0:00:30					
LAW	9,752	28:57:02	0:00:07					
NFD	9,844	26:23:44	0:00:02					
HUMANE	5,225	14:56:05	0:00:00					
SAR/USAR	1,124	3:17:21	0:00:00					
ICS	781	1:53:39	0:00:00					
MUT AID	455	1:19:40	0:00:00					
FIRE MSC	223	0:49:31	0:00:00					
OTHER	201	0:27:32	0:00:00					
TOTAL:	536,356	1544:28:20	0:07:27					

