

GenWatch3

Enhanced Performance Management

ATIA BASED Solutions

Integrates data, voice, usage, location, and diagnostic information

OVERVIEW

The GenWatch3 solution empowers system administrators to monitor, manage, and report on Motorola voice and data systems for commercial, private and public safety agencies. One integrated tool pulls together all system-wide data to display real-time activity, send critical notifications, and archive data for forensic reporting and comprehensive analysis. GenWatch3 significantly reduces the amount of time spend assembling or dissecting data from various sources while substantially increasing the amount of information readily available. This provides system administrators the ability to proactively measure and meet system performance metrics. GenWatch3 is certified, sold, and supported directly through Motorola. These products ship with 1 year software maintenance and warranty support and hardware support that is transferred to the name of the end user (typically 3 years).

BUILD A CUSTOMIZED SOLUTION TO MEET CUSTOMER NEEDS

Benefits of GenWatch3 :

*Live views and reports provide at-a-glance confirmation that the voice and data system is performing as expected with details on resources, activity, usage, busies, rejects, diagnostics, and emergencies.

*Email, SMS, and SMTP notifications push important system information directly to the people who need it the most for IT integration and seamless system management.

*GenWatch3 integrates data and voice usage with location and diagnostic details to understand system trends and utilization.

*Comprehensive reports recreate events in detail by accessing long-term archived data.

How are customers using GenWatch3?:

*Forensic reporting capabilities

*Proactive resource planning

*Time and cost savings

Compatibility:

*Systems: ASTRO25, ASTRO25 HPD, ASTRO25 IV&D

*Data feeds: ATIA, GGSN, UEM/NBI, GPS/LRRP



Reporting Capability:

Airtime by Minute

Airtime and PTT per Hour

Airtime by Radio ID

Alias Information

Average PTT length and PTT per minute

Busy seconds per hour

Busy seconds per type

Call Activity

Detailed Busies

Detailed DIU Base

Detailed Site Use

Dispatch PTT and Airtime per hour

Emergencies by talkgroup

Events by type

Private PTT and Airtime per hour

Radio Activity by ID

Radio Rejects

Site affiliation summary

Site channel summary

Site Utilization – GOS

Site Utilization – GOS with auto busy hour

System Activity

Talkgroup Affiliation Summary

Talkgroup usage – top 20 by hour

Total airtime for 24 hours

Total Airtime – Top XX talkgroups

Unit PTT by talkgroup